# CloudBlu
### by new era.

# Webex Calling SP

## DATA SHEET

New Era Technology's CloudBlu Webex® Calling SP solution offers traditional PBX features through a monthly subscription service, delivered from a set of regionally distributed, geo-redundant data centers around the globe. With centralized administration, security, and reliability you can trust, the Webex Cloud is always on and up to date, allowing you to focus on your business.

## Highlights:

- Advanced set of enterprise-grade PBX features

- A rich user experience that includes both the Cisco Webex Calling app, for mobile and desktop users, integrated with the Cisco Webex Teams™ collaboration app

- Support for an integrated user experience with Cisco Webex Meetings and Webex devices, including Cisco IP Phones 6800, 7800, and 8800 Series desk phones and analog ATAs

- Service that is available across a growing list of countries in every region

- Protection of existing investment in any on-premises Cisco Unified Communications Manager (UCM) licenses, through the Cisco Collaboration Flex Plan

- A smooth migration to the cloud at your pace using a hybrid cloud/on-prem architecture."

## Webex Calling Benefits

- Secure, Enterprise-grade cloud calling platform from a global leader in UC

- Increased business agility and responsiveness

- Simplified system management

- Simplified migration options for existing on-prem Cisco UC customers.

## Licensing Packages

| ENTERPRISE | BASIC | COMMON AREA |
|---|---|---|
| • Full featured business solution<br><br>  • Full set of PBX telephony features<br>    - Webex Teams<br>    - Webex Meetings (optional<br><br>  • Associated with a person | • For phone-centric office users<br><br>• Full set of PBX calling features<br><br>• Limited mobility features<br><br>• Appropriate for cubicles & shared desk locations<br><br>• Associated with a person | • Basic dial tone for common area phones<br>  • Limited telephone feature set<br>  • No Webex Teams or Meetings<br><br>• Appropriate for locations like, lobby, breakroom, etc.<br><br>• Associated with a place |

New Era Technology is a Webex Calling Service Provider.

Webex Calling SP is part of CloudBlu, New Era's "As a Service" portfolio of cloud services.

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### TECHNOLOGY

# Licensing Package Features

| Feature | Enterprise | Basic | Common Area |
|---|---|---|---|
| Cisco Webex Calling App (Desktop & Mobile) | ✓ | | |
| Webex Teams | ✓ | | |
| Mobility | ✓ | | |
| Office Anywhere | ✓ | | |
| Remote Office | ✓ | | |
| Shared Call Appearance (35)[1] | ✓ | | |
| Simultaneous Ring | ✓ | | |
| Alternate Numbers with Distinctive Ring | ✓ | ✓ | |
| Analog Hotline | ✓ | ✓ | ✓ |
| Anonymous Call Rejection | ✓ | ✓ | |
| Barge-In Exempt | ✓ | ✓ | |
| Business Continuity (CFNR) | ✓ | ✓ | |
| Busy Lamp Monitoring | ✓ | ✓ | |
| Call Forwarding Always | ✓ | ✓ | |
| Call Forwarding Busy | ✓ | ✓ | |
| Call Forwarding No Answer | ✓ | ✓ | |
| Call Forwarding Selective | ✓ | ✓ | |
| Call History | ✓ | ✓ | |
| Call Hold and Resume | ✓ | ✓ | |
| Call Logs with Click to Dial | ✓ | ✓ | |
| Call Notify | ✓ | ✓ | |
| Call Queue Agent | ✓ | ✓ | |
| Call Redial | ✓ | ✓ | ✓ |
| Call Return | ✓ | ✓ | |
| Call Transfer (Attended and Blind) | ✓ | ✓ | |
| Call Waiting for up to 4 Calls | ✓ | ✓ | ✓ |

[1] Max number of shares per station.

# Features Continued

| Feature | Enterprise | Basic | Common Area |
|---|:---:|:---:|:---:|
| Call Waiting ID | ✓ | ✓ | ✓ |
| Directed Call Pickup | ✓ | ✓ | |
| Directed Call Pickup with Barge In | ✓ | ✓ | |
| Do Not Disturb | ✓ | ✓ | |
| Enterprise Phone Directory | ✓ | ✓ | |
| Executive / Executive Assistant | ✓ | ✓ | |
| Extension Dialing, Variable Length | ✓ | ✓ | ✓ |
| Feature Access Codes | ✓ | ✓ | ✓ |
| Hoteling (Host) | ✓ | ✓ | |
| Hoteling (Guest) | ✓ | ✓ | |
| Inbound Caller ID (Name) | ✓ | ✓ | ✓ |
| Inbound Caller ID (Name and Number) | ✓ | ✓ | ✓ |
| Inbound Fax to email | ✓ | ✓ | |
| Multiple Line Appearance | ✓ | ✓ | |
| N-Way Calling (6)[2] | ✓ | ✓ | |
| Outbound Caller ID Blocking | ✓ | ✓ | ✓ |
| Personal Phone Directory | ✓ | ✓ | |
| Pre-alert Announcement | ✓ | ✓ | |
| Priority Alert | ✓ | ✓ | |
| Privacy | ✓ | ✓ | |
| Push to Talk | ✓ | ✓ | |
| Selective Call Acceptance | ✓ | ✓ | |
| Selective Call Rejection | ✓ | ✓ | |
| Sequential Ring | ✓ | ✓ | |
| Speed Dial 100 | ✓ | ✓ | |
| T.38 Fax Support | ✓ | ✓ | |

[2] N-Way Calling is supported via the Media Server while Three-Way Calling supported directly by certain phones.

# Features Continued

| Feature | Enterprise | Basic | Common Area |
|---|---|---|---|
| Three-Way Calling[3] | ✓ | ✓ | |
| Unified Messaging | ✓ | ✓ | |
| User Web Portal | ✓ | ✓ | |
| Video (Point to Point) | ✓ | ✓ | ✓ |
| Visual Voicemail | ✓ | ✓ | |
| Voicemail | ✓ | ✓ | |

[3] Three-Way Calling supported directly by certain phones while N-Way Calling is supported via the Media Server.

## Supported Hardware

WebEx Calling supports a wide-range of endpoints to fit almost every need. Whether is a room-based system for large conference rooms or applications running on smartphones and tablets, WebEx Calling has the capability to meet the need.

## PSTN Features

New Era Technology offers our Webex Calling customers integrated PSTN calling capabilities with unlimited usages options available. For customers with existing contracts, WebEx Calling can support BYOC (Bring your own Carrier) options with on-prem gateways.